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**Intentions, Trust and Frames:
A note on Sociality and the Theory of Games**

Vittorio Pelligra

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CRENoS – CAGLIARI
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TEL. +39-070-6756406; FAX +39-070- 6756402

CRENoS - SASSARI
VIA TORRE TONDA 34, I-07100 SASSARI, ITALIA
TEL. +39-079-2017301; FAX +39-079-2017312

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Intentions, Trust and Frames:
A note on Sociality and the Theory of Games*

Vittorio Pelligra

Department of Economics and CRENoS
University of Cagliari
v.le S. Ignazio 17
09123 Cagliari - Italy
pelligra@unica.it

Abstract: Psychological Game Theory (PGT) extends classical game theory allowing for the formal analysis of belief-dependent sentiments and emotions such as resentment, pride, shame, gratefulness, and the like. PGT incorporates these factors by relating agents' subjective expected utility to players' strategies, to their beliefs about others' strategies, but also to their beliefs about others' beliefs about their strategies, and so on. This paper argues that, thanks to the epistemic consequences of this hierarchy of beliefs, PGT is well-endowed to address, and to some extent solve three of the most challenging problems recently emerged in classical game theory, namely, the problem of intentions, that of trust and that of decision frames.

Keywords: Psychological games, intentions, trust, decision frames.
JEL Classification: C72, C79, C9

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“Moves in an extensive form game constitute a language, and a move sequence represents a conversation”

(McCabe *et al.*, 2000:4407)

“[In economics] we are only concerned with the ‘what’ and the ‘how’, and not at all with the ‘why’”

(Wicksteed, 1933[1910]:165).

1 Introduction

Philosophy of action and modern neurosciences agree with the fact that as social actors, but most importantly as human beings, we invariably perceive other agents’ behaviour as directed at certain targets. We operate in our social environments as “intentionality-detectors” (Metzinger & Gallese, 2003). Economic theory, however, tends to sterilize the impact of others’ behaviour and their intentions by focussing on market behaviour where the *direct* impact of behavioral interdependence is minimised. Two important exceptions to this neoclassical approach are the so-called *new social economics*¹ and game theory.

In the early ‘40s the theory of games originally developed out of the dissatisfaction for the limitations of neoclassical theorizing about social interdependency and agents’ intertwinedness. Von Neumann and Morgenstern (1944) pointed out that most of the social situations in the economic domain are characterised, literally and not only metaphorically, by the same structure of a game. The most important ability to play a game is that of accurately predicting other players’ behaviour. Consequently this ability should be at the core of any theory of strategic interactions, such as game theory aims to be. However, it is surprising and even disappointing to realise retrospectively that classical game theory after 50 years of development, still basically *assumes* instead of *explaining* that agents are capable to predict others’ behaviour.

A promising step forward to fill this gap is constituted by Psychological Game Theory (PGT) (Geneakoplos, Pearce & Stacchetti, 1989; Battigalli & Dufwemberg, 2005), which develops analytical tools to formalise this kind of social abilities. This is done, on the one hand, by letting players’ payoffs depend not only on players’ actions, as it is in the classical theory, but also on players’ intentions, beliefs and emotions, and on the other, by providing solution concepts that take into account this complex causality.

¹ In this paper, I will not consider the former approach. See Glaeser, Sacerdote & Scheinkman (1996, 2003); Glaeser & Scheinkman (2001, 2003), Gui & Sugden, (2005), and Scheinkman (forthcoming) for a review.

The main thesis of the paper is that, thanks to the epistemic features of these analytical tools, PGT is well suited to address and, to some extent solve, three of the most challenging problems emerged in the domain of the classical theory in the latest years: the first issue, perhaps the least explored of the three, refers to the problem of players' intentionality, the second, to the problem of trust and to that related of payoff's endogenisation, and the third to the so-called framing effect.

The remainder of the paper is organised as follows: section 2 discusses the concepts of "other" and "otherness" as conceived by classical game theory, in a historical-methodological perspective. Section 3 introduces the problem of intentionality by presenting a few experimental results that challenge the assumption of consequentialism. Section 4 outlines the very basic features of PGT linking this evidence to the problem of intentionality in philosophy and neurosciences and discusses the way PGT formalises the mind-reading process. Section 5 focuses on the problem of trust and payoff endogenisation. Section 6 analyses the effects of decision frames for strategic decision-making and how PGT can take these effects into account. Section 7 ends the paper with some closing remarks

2 Game Theory, the others and their "otherness".

Before addressing the three issues mentioned above, intentions, trust and frames, let me briefly depict the background where they are situated. The background here refers to the way classical game theory tackles the social dimension of interpersonal relationships; how, in particular, it describes and models the role of others and of their "otherness" in strategic interactions. At the end, a picture will emerge of a theory that tries rather to elude the "otherness" of social agents, and its consequent implications, than to understand it.

Consider first Von Neumann-Morgenstern's game theory: although the concept of interdependence lies at the core of their theory, the idea of interactive rational behaviour, as embodied in the minimax criterion, derives directly from their idea of individual rational behaviour. In other words, it seems as if it were defined independently of other players' behaviour. A given course of action, in fact, is viewed as rational, if it maximises the minimum payoff one can get *whatever* the other players do. This independence from others' decisions can be read as a consequence of Von Neumann-Morgenstern's desire to expunge any reference to the psychological dimension of the agents from their theory. Von Neumann's 1928 original project is coherently embedded in this historical line, and its heritage strongly oriented his joint work with Morgenstern towards a particular characterisation of rational behaviour "capable of setting the players free from the necessity to form an expectation about the rivals' actions and thoughts" (Giocoli, 2003:282), and of social interactions where all the details are expunged except for the mathematical properties of the payoffs.

Describing Von Neumann-Morgenstern's formal world, Thomas Schelling points out two main weaknesses:

- i) interdependence reduced to independence: a player "does not need to communicate with his opponent, he does not even need to know who the opponent is or *whether there is one*. (...) with a minimax criterion, a zero-sum game is reduced to a completely *unilateral* affair" (1960:105, emphasis added).
- ii) De-psychologization of the prediction process of others' behavior: "A randomised strategy is a deliberate means of destroying any possibility of communication, *especially communication of intentions*" (Ivi).

In the next and somewhat alternative step in the elaboration of a complete theory of games, John Nash (1950, 1951) develops a solution concept that embodies a rather different consideration of others' role in determining one's own optimal strategies. A set of strategies leads to a Nash equilibrium when they represent optimal replies to what the player assumes other players would do. Therefore, when choosing a certain action, each player must have in mind which action the other players are going to choose. Each player forms conjectures about other players' behaviour and they also know that the other players form similar conjectures as well. Notice, however, that these conjectures are always inspired by the assumption that all the players will act to maximize their payoff. The convergence to the equilibrium point, which must satisfy the requirement of conjectures' (or beliefs') mutual consistency, is in the end assured by the two assumptions of optimising behaviour and common knowledge of optimising conduct. Thus, in Nash's theory agents' intentions are assumed to be limited to the goal of payoffs maximisations. To appreciate the restrictiveness of these assumptions, one may note, for example, that the theory implies the coordination of expectations, that is, that two players' beliefs about how a third player would play the game must necessarily be the same.

Players form unmodifiable strategies before the game begins and cannot engage in counterfactual reasoning, which would be needed to answer questions like: "what would I do if you did not conform to my assumption of optimising behaviour?". In this case the only thing to do is to assume that the other is behaving irrationally and thus suspending the game. That conclusion has been interpreted as an implication of the distinctive solipsistic nature of Nash's theory: "Our theory (...) is based on the absence of coalitions in that it is assumed each participants act independently, without collaboration or communication with any of the others" (Nash, 1996:22). Commenting on this point Philip Mirowski emphasises that: "what would mean to play a game without any open acknowledgment of an opponent whatsoever did seem to be a paradox; unless of course, the opponent was a machine" (2002:342).

Bayesian game theory has taken only a slightly different attitude. It provides a framework to analyse games of incomplete information, in which there is uncertainty, for instance, towards players' incentives or towards the history of the play. In a

Bayesian game each agent's private information is conceptualized assuming the existence of different players' type that, as well as the structure of the game, are assumed to be common knowledge (Harsanyi, 1967-68). Players form and *revise* beliefs about which type is matched with. These beliefs can be considered as conjectures about players' types or players' incentives and not about their motives. Let's consider a game in which *A* and *B* do not know each other's payoff functions – suppose, for simplicity, that they do know *their own* payoff functions. This game can be modelled at least in two different ways. First: player *A* knows that player *B*'s strategy will depend on player *A*'s own payoff function. Thus, before choosing her move, *A* will form some *expectation* about *B*'s payoff. At the same time, *B* will form some *expectation* about *A*'s payoff function. Once these *first-order* expectations are established, *A* will form some second-order expectations about *B*'s first-order expectations, whereas *B* will form some *second-order* expectations about *A*'s first-order expectations, and so on. Notice that in the Bayesian approach these expectations are nothing but subjective probability distributions over the relevant mathematical objects. Of course, any model based on higher and higher order expectations would be much more complicated in the case of *n*-person games (with $n > 2$). In the “Harsanyi framework”, according to the words of its own champion, this way of model players' behaviour would be - “very natural - yet (...) rather *impractical*” (Harsanyi, 1994:137). Besides, the use of subjective probability distributions of various orders poses many technical difficulties. Although these difficulties can be somewhat overcome (Aumann, 1963, 1964), the above procedure to model higher and higher-order subjective probability distributions remains, in Harsanyi's view – “a hopelessly cumbersome model for analysis of [incomplete information] games” (1994:150).

The second way to model incomplete information games is to transform them into imperfect information games by letting an external random device (Nature) determine the type of players (the active players) that are actually interacting in a given game. Each player tries to estimate the probability associated to each Nature's move which, in turn, depends on what Harsanyi calls “the relevant social forces”. They will, in fact, try to estimate these probabilities as an *outside observer* would do, one restricted to information *common* to both players (cf. Harsanyi, 1967–68:176). Besides, each player knows that the other players will estimate these probabilities *in the same* way as they do (see Fudenberg & Tirole, 1991:210). An alternative interpretation of this common prior assumption considers players behaving as if *both of them know* the true numerical values of these probabilities. Thus, in Bayesian games each outcome is associated with a unique plan, a unique strategy, a unique set of intentions and, most importantly, a *unique and common* prior distribution of beliefs over types, beliefs that are common and imported from *outside* the game.

In Bayesian game theory a game of incomplete information that can be used to describe players' heterogeneity with regard to the set of conceivable intentions underlying each moves, can be modelled either in a natural but, to say at best, impractical way, or in a practical yet very unintuitive and unrealistic way. In particular,

such unrealism constitutes a serious limitation whenever we want to describe and analyse all those many social situations in which people's motivations may be affected by emotional factors (i.e. belief-dependent emotions) such as, inter alia, "anger, hatred, guilt, shame, pride, admiration, regret, rejoicing, disappointment, elation, fear, hope, joy, envy, malice, indignation, jealousy, surprise, boredom, sexual desire, enjoyment, worry and frustration" (Battigalli & Dufwemberg, 2005:41), that may be best modeled by considering internal or endogenous beliefs.

In the end, one may be justified in suspecting that classical game theory possesses either a far too simplistic or a far too complicated model of players' "otherness", in particular with regard to the important aspect of intentionality. This neglect determines most of game theory's problems in the explanation and prediction of real people's behavior. In this area or research game theorists may benefit from contributions coming from different fields such as philosophy of action and neurosciences².

3 Evidence of non-consequentialist behaviour.

In classical game theory players are exclusively motivated by what is in the payoff. This is basically what the assumption of consequentialism prescribes. Players order their preferences over actions according to their preferences over the consequences these actions lead to. If action a produces outcome α , action b produces outcome β and action c yields to outcome γ ; action a is preferred to b and to c , as long as outcome α is preferred to β and the latter to γ . Robust experimental evidence, however, shows that, contrary to the consequentialist postulate, the same outcome may be variously assessed depending on the history of the moves that lead to it. That means that when deciding on how to behave in a strategic situation, real people take into account not only the prospective outcomes of their joint actions, but also other backward-looking factors, such as by-gones and counterfactual arguments.

Consider the games G1 and G2. Player A makes an offer to B of either \$2 (L) or \$5 (H) in G1, or \$2 (L) or \$8 (H) in G2, player B can either accept (A) or reject (R) A 's offer. If she accepts, the division is implemented and the players are paid accordingly. If she refuses to accept, both players get nothing.

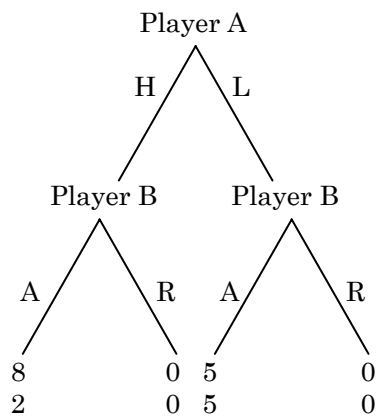
Assumed that players are risk-averse and that they are self-interested and consequentialist rational maximizers, game theory produces two testable predictions:

- i) A s would offer the smallest amount of money, and consequently, B would not reject any positive offer.

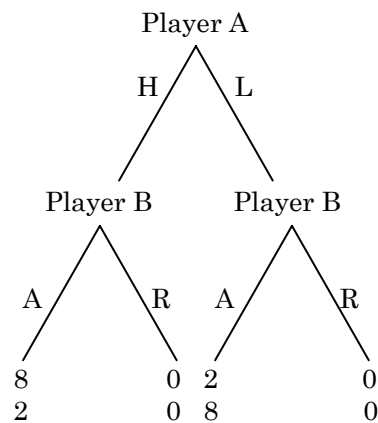
² Efforts in this direction are attested by the work of Bacharach (1999), Singer & Fehr (2005), Ross (2005), Pugno (2005) and Camerer et al. (forthcoming)

- ii) Given that the outcomes conditional to *A*s choosing "H" are identical in G1 and G2, we should observe the same in both situations, or a very similar rate of refusal.

G1: Reduced Ultimatum Game



G2: Reduced Best-Shot Game



However, when real people play the games we observe, first, that *B*s reject *A*'s offers more often than it would have been "rational"; second, and more interestingly, that the number of refusals is higher in G1 (44%) than in G2 (18%). That result is surprising because, once *A* proposes 2 to *B*, the two games are identical from *B*'s perspective, at least in terms of outcomes, payoff distribution and consequences (Falk *et al.*, 2003). This finding seems to contradict both predictions. Similar results are reported in Pelligra (2004), where respondents' behaviour in a "gratuitous investment game" is compared to the proposers' in a "dictator game". The data show that, although from the respondents' viewpoint (in the investment game) and from the proposers' viewpoint (in the dictator game) the two games are identical, in the investment game the respondents send back on average 11 Euros, while in the dictator game the average offer is of only 5 Euros³.

All these situations, although equivalent in terms of outcomes, are different if we consider the history of the play, particularly with respect not only to what each player did, but also to what they could have done

³ Blount (1995), Charness (1998), Nelson (2002) and Charness & Levine (2005) have found highlighted similar patterns of anomalous behaviour.

and did not. What emerges is that for real people bygone are as relevant as the choices actually made. Subjects seem to assess and react in different ways to the same material payoff distribution when this is brought about by different courses of actions, by different combinations of moves. This evidence sheds light on the differences that emerge when individuals act on the basis of information predicting others', and when they act on the basis of information about mental causes of other individuals' behaviour. The rationale behind this "anomalous" behaviour may be the fact that different combinations of actions, apart from the outcome they produce, signal different messages about the players' intentions. When they try to read each other's minds subjects infer others' intentions by what they did as well as by what they could have done and did not. Bygone help us to read other players' minds, to infer their intentions. To offer \$8 in G1 appears to be different from offering the same amount in G2, because in the former case *A* willingly avoids the 50-50 proposal which most of Bs consider fair. In G2, on the contrary, the alternative proposal implies a sacrifice for *A*, and therefore the \$8-offer is accepted by Bs relatively more frequently.

4 Intentionality and PGT.

Intentionality is a central concern in the philosophical theory of action and it has attracted growing attention in the fields of neurosciences, as well as experimental and developmental psychology. In philosophy, the word intentionality means something very specific, notably, the nature of the mental states, desires, beliefs, goals, and other "propositional stances". Intentionality is the way our mind puts us in relation to the external world. According to Michael Bratman (1989), an intention is a plan of action the subject chooses and commits itself to in pursuit of a goal. An intention, thus, includes both a means and a goal. The latter fact is important to explain why the same action performed with different goals may be assessed in different ways, as the experimental evidence from the previous section shows. Consider, for example, the different way people (and the law) react to a murder or a manslaughter. Different reactions to the same action because, although the same causal link between action and consequences persists, the same action has different ends. In the same way: "If considered intentional, a critical remark can be seen as a hurtful insult; a collision in the hallway as a dangerous provocation; and a charming smile as a hint of seduction.

But if considered *unintentional*, that same remark may be excused; the same collision may lead to a new friendship; and the same smile might simply indicate a good mood” (Malle & Knobe, 1997:101).

In the domain of strategic social interactions the role of intentions is crucial because, if we may come to know others’ intentions we will be able to express judgements and to predict their behaviour.

McCabe *et al.* (2000) investigated the extent to which cooperation is influenced by the representation form of the game and found that in an extensive form game, cooperation is achieved more often than in an equivalent game when represented by a normal form. Their explanation is based on the idea that the extensive form makes it easier to engage in the mind-reading process that allows players to infer others’ intentions from their moves: to read another person’s thoughts or intentions by placing themselves in the position and information state of the other person” (2000:4404). This mind-reading process, in turn, via reciprocity, tends to favor players’ coordination on cooperative outcomes. That is consistent with the finding according to which achieving cooperation in games with private information is harder than in games of complete information. The lack of information about others’ incentive structure makes it difficult to infer their intentions from what they chose to do.

Neurosciences have recently shown that the capacity to understand others’ action attaching to them specific goals is typical of superior primates and in particular of human beings (Rizzolatti, *et al.*, 2001), possibly because of the existence of sophisticated linguistic abilities (Tommasello, 2000). By the age of 4, children can infer what people know, think or believe on the basis on what they say or do: this ability is known as “mind-reading” (McCabe *et al.*, 2000:4404). Neurosciences provide different theories to explain how this process works, commonly referred to as theories of mind or ToM. These theories can be distinguished into two large families: the “theories of theory of mind”, also known as “theory-theory” (TT) and the so-called “simulation theories” (ST).

The former theory postulates that agents tend to explain and predict others’ behavior by means of a set of causal laws that form a sort of folk psychology (Carruthers & Smith, 1996). According to TT, agents use simple explanatory laws to link the (unobservable) determinants of behavior (desires, beliefs and intentions) to external (observable) stimuli in order to predict people’s actions. This attributions process works on the basis of theoretical reasoning that involves (tacitly) shared causal laws.

The second class of theories, simulation theories (Davis & Stone, 1995), on the other hand, posit that the attribution of mental states to other people works through mental representation: agents are able to simulate the reasoning process, pretending to be, literally, in the “mental shoes” of the other agents whose behavior they are observing or want to predict. “First you create in yourself pretend desires and beliefs of the sort you take [the other] to have (...) these pretend preferences and beliefs are fed into your own decision-making mechanism, which outputs a (pretend) decision” (Gallese & Goldman, 1998:496). The basic difference between the two classes of theories is that while TT describes mind-reading as a neutral, objective and detached theoretical process, ST considers it as a matter of actual replication of the same neural activities implied in the action the subject is trying to interpret or predict. According to ST, thus, social cognition is not only reasoning about others’ mental states, it is more like experiential insight of other minds. Gallese & Goldman (1998) and following studies report evidence describing exactly this matching of mental activity between two subjects, an agent and an observer, they define as “mental mimicry”. This mechanism involves a class of neurons, the so-called “mirror neurons” that have the intriguing property of firing both when the subject performs a certain action as well as when she observes someone else doing the same action. Mental mimicry thus can be qualified not only as a theoretical activity, since the mirror neurons re-create in the observer the same mental activity that is ongoing in the brain of the observed. In interpreting the role of the mirror-neurons system, Gallese & Goldman suggest that it may provide the neurophysiologic basis underlying human beings’ ability to represent others’ intentions by the observation of their actions.

Having briefly illustrated the role of intentions in the process of social cognition and how the ability to attach intentions to others’ actions may facilitate interpersonal coordination, it is necessary to explore how such an ability can be formalized in the context of abstract games. What I shall try to show in this part of the paper is that PGT provides useful formal tools to do exactly this in a way which is consistent with the conceptual framework of the ST and their neural correlates. Traditional game theory assumes that payoffs depend only on the actions chosen by each player. Whatever motivates players’ actions can be summarised by payoffs attached to the outcomes of the game. The players’ preference ordering over those outcomes is represented by their payoff vector. While this framework has gained considerable success in

many areas within and outside economics, at the same time it has demonstrated as being too narrow to account for many social phenomena, especially those characterised by the presence of belief-dependent motivations. A variety of social emotions, as well as social norms such as trust and reciprocity, cannot be properly formalised in the classical theory in which payoffs are taken as exogenous. PGT develops tools that allow the formal analysis of many of those phenomena, making more manageable the natural but impractical way of modelling hierarchies of beliefs, referred to by Harsanyi. To understand how, consider a general utility function for psychological games (Battigalli & Dufwenberg, 2005):

$$u_i : Z \times \prod_{j \in N} \mathbf{M}_j \times \prod_{j \in N} \mathcal{S}_j \rightarrow \Re$$

where Z represents the set of terminal nodes, N is the set of players, \mathbf{M}_j is the set of j 's of possible *conditional* beliefs about others' strategies and conditional beliefs, and \mathcal{S}_j is the set of j 's pure strategies. Strategies and beliefs are conditional to every history of play (see Battigalli & Siniscalchi, 1999). Thus, in a psychological game players' utility depends on their strategies and their (higher order) beliefs about their strategies. Geneakoplos, Pearce & Stacchetti (1989) originally developed various solution concepts for psychological games. In a psychological game each player considers each single action within the entire set of actions available at each node. In this way it is possible to infer other players' intentions by counterfactually thinking about what they could have done and did not. A (psychological) equilibrium is obtained when both players maximise their payoffs and the hierarchies of beliefs are confirmed. Dufwenberg & Battigalli (2005), generalising Geneakoplos, Pearce & Stacchetti's model, extend this framework even further:

- i) allowing beliefs being revised as the game unfolds;
- ii) defining a psychological sequential equilibrium, in the line of Kreps & Wilson (1982);
- iii) considering non-equilibrium analysis in the line of rationalizability (Bernheim, 1984; Pearce, 1984).

In recent years, few theoretical models applying PGT (Rabin, 1993; Dufwenberg & Kirchsteiger, 1998; Falk & Fischbacher, 2006) have been proposed to explain deviations from selfish behavior on the basis of players' different assessments and their reaction about the negative or positive intentions of other players, as signalled by their choices, together

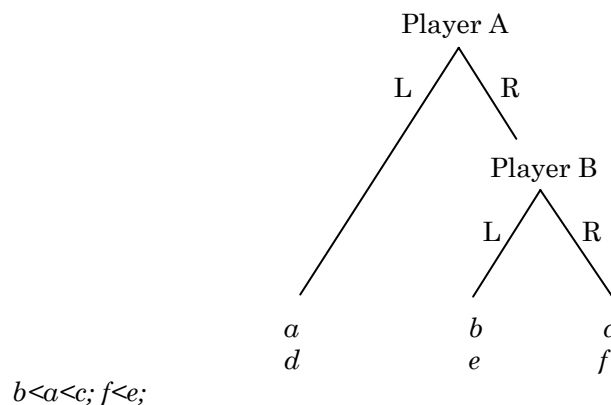
with their by-gones. Other hybrid models (Levine, 1998; Falk & Fischbacher, 1998; Charness & Rabin, 1999) combine the role of intentions with that of distributional concerns.

Summarizing PGT allows to model agents able to attribute intentions to others' actions by observing others' chosen actions and their results *together with* their un-chosen options. This process appears to be surprisingly similar to that described by ST, and it can formally be described and analyzed by PGT. It is important to notice, however, that while the latter considers the process as a deliberate and volitional act, ST posits that simulation occurs automatically and unconsciously. This, however, does not reduce the usefulness of the formal description of the mental process enabling us to interpret others' intentions and goals.

5 The trust problem

Consider now the second problematic issue: the problem of trust and that related of payoff endogenization. It is worth noticing that in the most advanced formalization of PGT, Battigalli & Dufwenberg's theory of dynamic psychological games (2005), 6 out of 9 examples are presented using games of trust. A fiduciary interaction is characterized by three basic elements: i) potential negative consequences; ii) risk of opportunism; iii) lack of control. All these elements are summarised in the so-called "basic trust game" (G3): point i) is described by $b < a$; point ii) depends on being $e > f$; point iii) is obtained modelling the game as a non-cooperative, two-stage sequential game.

G3: The Simple Trust Game



In the trust game, A chooses first either L or R; in choosing L, players get a payoffs pair equal to (a,d) . But if A chooses R, the choice passes to B , who, in turn, can choose either L or R. In the first case, she gets e and A gets b ; in the second case B gets f and A gets c . Given such a payoff matrix and the relations between its elements, the game theoretical advice for a rational course of action will be for A to choose L and stop the game there. Although in this game A 's preferred outcome would be that described by (c,f) , such a situation is not an equilibrium outcome and, in fact, it is achievable only when both player A deviates from her individually rational course of action choosing R, and player B renounces her rational strategy by opting for R. However, as robust experimental results show⁴, a significant number of A s prefers to play R and a significant number of B s resists the temptation of the opportunistic choice by playing R. Several different strategies have been followed to account for these data: heterodox theoretical models based on behavioral principles such as altruism, inequity aversion, or other, more radical moves, such as Ken Binmore's (1998) that suggests to rationalize the anomalies by considering payoffs as utility measures appear in the revealed preference theory, that is, ex-post indexes of preferences and simply re-describing the game to make it consistent with people's choice.

In G4, from the original payoff matrix, other matrixes are obtained by processing the objective payoffs by means of the above-mentioned principles. However, all these explanations present important limitations (Pelligra, 2005a). Two of the emerging alternative theories are based on reciprocity (Rabin, 1993) and on trust responsiveness (Pelligra, 2005b).

⁴ See Camerer (2003) for a review.

G4: "Trust Game re-described"

	Player A		
	L		R
	Player B		
		L	R
Objective Payoffs	1	-1	2
	1	3	2

B altruist $\alpha_B = 0.5$	1	-1	2
	1.5	2.5	3

B inequity averse $\beta_B = 0.5$	1	-1	2
	1	1	2

Tautologism	1	-1	4
	1	3	4

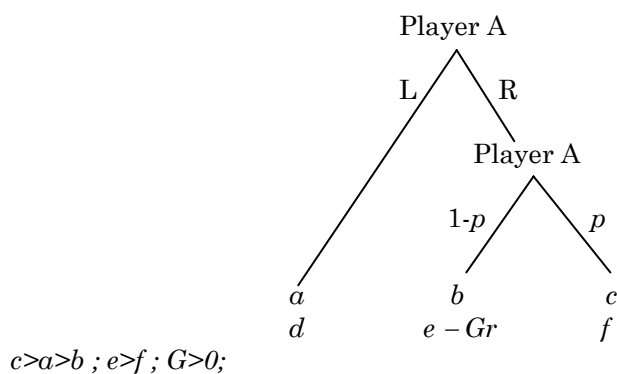
All these theories consider an extended utility function that incorporates objective payoffs and transforms them according to some behavioral principle, which may render the trustful and trustworthy combination of choices an equilibrium of the trust game. For altruists B 's utility depends on B 's payoff plus A 's payoff weighted by some parameter α_B , ranging between 0 and 1 (Margolis, 1982). Inequity averse B s aim both at maximizing their own objective payoff and minimizing the difference between B 's and A 's payoffs (Fehr & Schmidt, 1999). The negative impact of inequality is weighted by different parameters, α_B and β_B (with $\alpha_B > \beta_B$) when B occupies, respectively, the disadvantageous or the advantageous side of the distribution.

According to Rabin, (positive) reciprocity is the act of conferring benefits on people who have previously *materially* benefited you, while trust responsiveness is the act of conferring benefits on people who have

shown that they expect you to do so, and have willingly exposed themselves to harm in the event you act on material self-interest. So trust responsiveness assumes that an explicit act of trust may “induce” or “elicit”, to some degree, a trustworthy response. In this respect, trust is said to be *responsive* or *self-fulfilling*. While reciprocity is based on the *joint action* of both material and psychological incentives, trust responsiveness is *exclusively* based on a psychological-moral motivation.

Several experiments (Dufwenberg & Gneezy, 1998; Bacharach et al., 2005; Pelligra, 2005b) show that when you rule out the effect of altruism, inequity aversion, but also reciprocity, some instances of trustful and trustworthy behavior are still to be explained. From these tests, trust responsiveness seems to emerge as the most basic explanation for trust. However, apart from the differences in the descriptive power, altruism, inequity aversion and trust responsiveness differ also on more substantial grounds. While the former two, in fact, are theories of forward looking behavior, that consider intentions that players attribute to one another as irrelevant, the latter, on the contrary, is a theory of backward looking behavior. That means that in altruism and inequity-aversion based theories the payoff transformation is exogenous, that is external to the game, trust responsiveness implies an endogenous payoff transformation. You need endogenous payoffs when you want to model situations where the relational aspect is important, where the very fact of entering a relation, an interaction, affect players’ prior preferences. Such relational factors can be formalized using psychological game theory. Consider now, as an illustration, the following variant of the Simple Trust Game (G5).

G5: “The Simple Trust Game with endogenous Guilt”



Denote with $p \in [0,1]$ the probability that B plays R; $1-p$ is the probability with which B plays L. In the same way $q \in [0,1]$ represents A 's belief about p . Analogously, r denotes B 's belief about q , that is, B 's belief about A 's beliefs about B 's choice. In this way we describe B 's *hierarchy* of beliefs, in particular, his first and second order beliefs. These beliefs are crucial to transform the standard game into a psychological one. I will restrict my formal discussion to the usual equilibrium analysis leaving aside considerations of out-of-equilibrium behavior.

Suppose B observes A 's trustful choice (A plays R); we are now in the second node of the game, where B has to move. In this version of the trust game, B 's payoff from being opportunist is made up by a material part and a psychological one, which in turn depends on a "guilt factor". The negative impact of guilt on B 's overall utility is a multiple G ($G > 0$) of A 's expectation r . The intuition underlying such a formalization is that B suffers a psychological loss when he deliberately lets A down knowing that A has trusted him, and such loss is proportional to B 's belief about A 's expectation of B 's trustworthy behavior.

We can solve the game by isolating its psychological equilibria. In a psychological equilibrium players maximize their utility, and their first and second order beliefs are confirmed ($p=q=r$). This particular game shows three of such equilibria:

- 1) in the first, A expects B to play trustworthily; given this, B 's psychological cost from frustrating A 's expectation becomes strong enough to lead B to the expected, trustworthy choice. A knows that and sets q accordingly ($q=1$): she plays R; B knows that as well, and sets $r=q=1$: he plays R. In the first equilibrium A plays R and $p=q=r=1$, that is, B plays R. Trust is self-fulfilling;
- 2) in the second equilibrium, A expects B playing opportunistically, that choice would not produce any psychological cost for B . B knows that and sets $q=0$; consequently B sets $r=q=0$. In the second equilibrium A plays L and $p=q=r=0$, that is, B plays L;
- 3) the third (mixed-strategy) equilibrium is obtained by setting B 's payoff from opportunism and from trustworthiness equal, and imposing $p=r$. In this third equilibrium, which only exists if $pc+(1-p)b > a$, it follows that A plays R provided that $p=q=r=(e-f)/G$ and $0 < (e-f)/G < 1$. The associated payoffs are $pc+(1-p)b$ for A and $(1-p)(e-rG)+pf$ for B .

In this third case, both trustworthiness and opportunism may follow A 's trustful move, depending on the players' beliefs. The denominator G in (2) represents the impact of social sentiments, or internal reasons, on B 's utility. This factor, as well as the difference $(e-f)$, directly affects the probability of B 's trustworthy behavior.

One important feature of this analysis is that the Simple Trust Game, once re-described as a psychological game, becomes a coordination game⁵. Which equilibrium will be selected depends, in fact, on the way players coordinate their first and second order expectations. In the pure strategy equilibria, if A expects B to behave trustworthily and such expectation is known also to B , the latter will be then induced to trustworthiness; both players coordinate on $r=q=1$. On the contrary, if A believes B to be an opportunist, this reduces B 's psychological cost of opportunism leading her to behave exactly as A expected. Coordination takes place on $r=q=0$

Once recognized that behavioral coordination depends on the players' first and second order beliefs, we are induced to investigate the existence of equilibrium selection devices. In other words, what favors or hinders beliefs coordination. This question leads us directly to the third problem of our original list, the problem of framing.

⁵ Camerer and Thaler (2003) provide a similar interpretation.

6 Social Framing Effects

Most of the work done on the role of framing in decision-making focuses on individual choices while neglecting strategic environments almost completely. However, if we consider Kahneman and Tversky's originally definition of the framing process as "controlled by the manner in which the choice problem is presented as well as by norms, habits and expectancies of the decision maker" (1987:257), its importance to the understanding of interactive decision and thus, for traditional and psychological game theory, clearly emerges)

Coordination games as well as all the situations where the role of players' expectations is explicitly taken into account determine the problem of multiplicity of equilibria. While on the one hand empirical evidence shows that real people are remarkably capable to coordinate over the optimal outcomes using theoretically non-relevant information (see Metha, Starmer & Sugden, 1994), on the other, since the pioneering contribution of Thomas Schelling (1969), and apart from a few exceptions (Metha *et al.*, 1995; Bacharach & Sthal, 2000; Janssen, 2001; Bacharach, 2006), theorists have been unable to provide a satisfactory explanation of such an ability. Focal points theories aims at understanding the process through which players connect their strategies with the context of the game using the informational richness of the latter to find in the environment clues useful to coordinate their choices. Here is the connection between the coordination problem and the framing problem. Different frames may, in fact, favor or hinder the reading of such information. In psychological games, coordination is even more problematic because an equilibrium requires not only behavioral consistency, but also first and second order beliefs' compatibility. This fact has convinced Battigalli and Dufwenberg that "assuming equilibrium may be assuming too much especially in psychological games" (p. 11). If the latter may be true in theory, on the empirical side, the kind of multiplicity of equilibria implied in psychological games may constitute an element of realism, precisely because it leaves room for the working of frames as beliefs and strategies correlating device.

In the context of the psychological trust game, we have already observed how the perception we have about the idea the others have of us may influence our decision to be trustworthy or opportunist. Such perception develops and strengthens in relation to others' actions, and particularly in relation to *our interpretation* of such actions. Such

interpretation, in turn, is strongly affected by the context and the frame within which actions take place. In particular, context and frame are crucial to norm-guided behavior, which is essentially collective and strategic as it is related to our expectations about others' behavior and others' expectations about our own behavior. This is not surprisingly consistent with evidence reported by McCabe *et al.* (1998) on the role of game forms in facilitating mind-reading, and therefore coordination towards cooperative outcome.

In strategic contexts the (social) framing effects precisely describes how the same action may provoke different reactions depending on the context where it happens, because the context, in turn, affect players' expectations about others' choices and expectations.

This interpretation of equilibrium indeterminacy, as related to the role of framing, may also help to explain a well-established regularity in experimental games: the finding according to which people who expect others to cooperate are more willing to cooperate themselves. That fact, which is hard to reconcile with existing models, is a consequence of the coordinating process at work in psychological games. In the same vein, Ross and Ward (1996) and Blair and Stout (2000) report of experiments where subjects' behavior in exactly the same situation is modified by non-theoretically relevant elements, such as, for instance, the semantic description of the situation itself. In a social dilemma, labeled as "community game", the number of cooperative choices turns out to be much larger than in the same game when labeled as "wall street game". The framing of the situation in this context, as well as pre-play communication in others, helps players to coordinate their first and second order beliefs. It is the framing of the situation that alters the players' belief about others' expected behavior and about their expectations on each other's behavior.

7 Conclusions

The main thesis I wanted to put forward is that, thanks to the epistemic consequences of the hierarchy of beliefs formalised in PGT, we became capable to address, and to some extent, solve three of the most theoretically and empirically relevant problems that affect classical game theory.

First: intentions are important to players to ascribe meaning to actions, as the evidence reviewed in section 3 shows; it is equally

important to theorists to understand why different reactions may originate from the same action. Simulation theories postulated that this intentions attribution process works through mental mimicry, that is, by activating the same neuronal circuits that are active in the brain of the subject who actually performs the action. PGT allows to formalise this process by enabling theorists to manage an entire hierarchy of beliefs, as well as the counterfactual reasoning implied in the “mind-reading” activity.

Second: trust is a relational construct. My claim is that it can be better understood if we assume that trustfulness may elicit trustworthiness, a mechanism that has been dubbed “trust responsiveness”(Pelligra 2005a, 2005b). Such responsiveness implies that payoffs cannot be taken from outside the game. PGS provides a method to endogenize such payoffs and to analyse, in this way, belief-dependent emotions, such as pride and guilt, that are supposed to play a major role in explaining trustful and trustworthy behaviour.

Third: psychological equilibria are affected by a problem of (higher order) belief coordination. This fact makes the presence of a coordinating device necessary. While in general multiplicity of equilibria is viewed as problematic, I maintain that in this case it introduces an element of realism, as it leaves room for the working of decision (social) frames that facilitate the coordination of players’ beliefs towards a unique equilibrium.

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